MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

<u>Requestor Name</u> <u>Respondent Name</u>

Doctors Hospital at Renaissance Hidalgo County

MFDR Tracking Number <u>Carrier's Austin Representative</u>

M4-16-0208-01 Box Number 21

MFDR Date Received

September 24, 2015

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "According to TWCC guidelines, Rule §134.403 states that the reimbursement calculation used for establishing the MAR shall be by applying the Medicare facility specific amount."

Amount in Dispute: \$368.44

RESPONDENT'S POSITION SUMMARY

<u>Respondent's Position Summary</u>: "Upon review, it was found that the bill was properly paid at TX Fee Schedule and Guidelines."

Response Submitted by: Injury Management Organization, Inc

SUMMARY OF FINDINGS

| Dates of Service | Disputed Services | Amount In Dispute | Amount Due |
|--------------------|-----------------------------|-------------------|------------|
| June 15 – 29, 2015 | Outpatient Physical Therapy | \$368.44 | \$5.72 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.403 sets out the acute care hospital fee guideline for outpatient services.
- 3. 28 Texas Administrative Code §134.203 sets out the fee guideline for professional medical services.
- 4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 159 Processed base on multiple or concurrent procedure rules

<u>Issues</u>

- 1. What is the applicable rule for determining reimbursement for the disputed services?
- 2. What is the recommended payment amount for the services in dispute?
- 3. Is the requestor entitled to additional reimbursement?

Findings

1. The services in dispute pertain to outpatient physical therapy services. 28 Texas Administrative Code §134.403(h) states,

For medical services provided in an outpatient acute care hospital, but not addressed in the Medicare payment policies as outlined in subsections (f)(1) or (f)(2) of this section, and for which Medicare reimburses using other Medicare fee schedules, reimbursement shall be made using the applicable Division Fee Guideline in effect for that service on the date the service was provided., for outpatient services for which Medicare reimburses using fee schedules other than OPPS, reimbursement is made using the applicable Division fee guideline in effect for that service on the date the service was provided.

2. Payment for this service is calculated according to 28 TAC, §134.203(c) which states,

To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

(1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is (date of service yearly conversion factor).

Reimbursement for the disputed services is calculated as follows:

- Procedure code 97110, date of service June 16, 2015, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per Medicare policy, when more than one unit of designated therapy services is performed on the same day, full payment is made for the first unit of the procedure with the highest practice expense. Payment for each subsequent unit is reduced by 50% of the practice expense. This procedure has the highest practice expense for this date. The Medicare rate for this code for 2015 is \$31.15. This amount divided by the Medicare conversion factor of 35.7547 and multiplied by the Division conversion factor of 56.2 yields a MAR of \$48.96
- Procedure code 97140, date of service June 16, 2015, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per Medicare policy, when more than one unit of designated therapy services is performed on the same day, full payment is made for the first unit of the procedure with the highest practice expense. Payment for each subsequent unit is reduced by 50% of the practice expense. This procedure does not have the highest practice expense for this date. The reduced rate for this code for 2015 is \$22.25. This amount multiplied by 2 units is \$44.49. This amount divided by the Medicare conversion factor of 35.7547 and multiplied by the Division conversion factor of 56.2 yields a MAR of \$69.94
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- Procedure code 97112 has a status indicator of A, which denotes services paid under a fee schedule or
 payment system other than OPPS. Per Medicare policy, when more than one unit of designated therapy
 services is performed on the same day, full payment is made for the first unit of the procedure with the
 highest practice expense. Payment for each subsequent unit is reduced by 50% of the practice expense.
 This procedure does not have the highest practice expense for this date. The reduced rate for this code

- for 2015 is \$24.28. This amount divided by the Medicare conversion factor of 35.7547 and multiplied by the Division conversion factor of 56.2 yields a MAR of \$38.16
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- Procedure code 97140, date of service June 26, 2015, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per Medicare policy, when more than one unit of designated therapy services is performed on the same day, full payment is made for the first unit of the procedure with the highest practice expense. Payment for each subsequent unit is reduced by 50% of the practice expense. This procedure does not have the highest practice expense for this date. The reduced rate for this code for 2015 is \$22.25. This amount multiplied by 2 units is \$44.49. This amount divided by the Medicare conversion factor of 35.7547 and multiplied by the Division conversion factor of 56.2 yields a MAR of \$69.94
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- Procedure code 97140, date of service June 29, 2015, has a status indicator of A, which denotes services paid under a fee schedule or payment system other than OPPS. Per Medicare policy, when more than one unit of designated therapy services is performed on the same day, full payment is made for the first unit of the procedure with the highest practice expense. Payment for each subsequent unit is reduced by 50% of the practice expense. This procedure does not have the highest practice expense for this date. The reduced rate for this code for 2015 is \$22.25. This amount multiplied by 2 units is \$44.49. This

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- 3. The total allowable reimbursement for the services in dispute is \$708.98. This amount less the amount previously paid by the insurance carrier of \$703.26 leaves an amount due to the requestor of \$5.72. This amount is recommended.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$5.72.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$5.72 plus applicable accrued interest per 28 Texas Administrative Code \$134.130 due within 30 days of receipt of this Order.

Authorized Signature

| | | November , 2015 |
|-----------|--|-----------------|
| Signature | Medical Fee Dispute Resolution Officer | Date |

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.